Sr. Network Engineer (L2)

Job Title: Sr. Network Engineer (L2)
Location: Pune
Experience: 3-5 yrs
Job type: Full-Time

Job Summary:

We are looking for a skilled and proactive Senior Network Engineer (L2) to manage, monitor, and support our network infrastructure.

The ideal candidate should have hands-on experience with Cisco devices, MPLS networks, and routing protocols, along with strong troubleshooting and coordination skills. This role involves coordination with ISPs, and client-facing responsibilities, requiring good communication and problem-solving abilities.

Skills & Responsibilities:

- Configure, manage, and troubleshoot network devices including routers and switches
- Hands-on experience with Cisco routers (configuration, routing, troubleshooting)
- Manage MPLS (BSNL, MTNL) and MLLN / Non-MLLN links
- Monitor network performance and ensure high availability
- Diagnose and resolve L2 network issues efficiently
- Strong understanding of BGP, routing & switching protocols, and network topologies (LAN, WAN, MAN)
- Good knowledge of TCP/IP, DNS, OSI Model, IP addressing, gateways, domains & workgroups
- Coordinate with ISPs for escalations, link issues, and downtime resolution
- Provide remote support to on-site teams when required
- Maintain documentation and prepare reports using MS Excel
- Handle client communication and provide timely updates

Qualifications:

- Graduate in IT, Computer Science, Electronics, or related field
- CCNA certified (mandatory or preferred)
- 3–5 years of relevant experience